




 an EU funded project

QUALEB – THE QUALITY PROGRAMME

‘Objectives, Achievements, Activities’

January 2010

Strengthening Quality Management, Capabilities & Infrastructure in Lebanon

1




 an EU funded project



Strengthening Quality Management, Capabilities & Infrastructure in Lebanon

2




 an EU funded project

QUALEB - Brief Overview & Objectives

- Further develop and improve the functioning of the **Lebanese quality infrastructure**
- Promote **Quality culture**
- Contribute to the wider objectives of increasing the **competitiveness of Lebanese products in international markets through better conformance to international rules and regulations** and to a higher level of protection of the **health & safety of Lebanese consumers**
- **38-months Programme** (Oct 04 – Dec 07), **extended over 21 months** (Jan 08 – October 09) – Sustaining Quality Programme
- **Overall Budget: €15.4 Million, in addition to €2.1 Million**

Strengthening Quality Management, Capabilities & Infrastructure in Lebanon

3




 an EU funded project

THREE COMPONENTS

- **POLICY** (quality legal framework, national quality policy, food safety authority)
- **INSTITUTIONAL DEVELOPMENT** (inspection & certification, proficiency testing and inter-laboratory comparisons, support to LIBNOR & COLIBAC)
- **ENTERPRISE** (awareness among private / public sectors, quality culture, publications & national excellence award)

Strengthening Quality Management, Capabilities & Infrastructure in Lebanon

4




 an EU funded project

LAWS & REGULATIONS

- **Food Safety Law:** completed and approved by the Council of Ministers & transferred to the Parliament for discussion and enactment
- Drafting the **Lebanese National Quality Policy**
- Amending, drafting and completing laws & decrees on:
 - **Standardization**
 - **Technical Regulations & Conformity Assessment**
 - **Metrology**
 - **Quality Infrastructure**
 - **Accreditation**
 - **General Product Safety**
 - **Market Surveillance**

5

Strengthening Quality Management, Capabilities & Infrastructure in Lebanon




 an EU funded project

QUALEB Technical Assistance

- Support to **LIBNOR** - Lebanese Standards Institution (**consultancy & training for its restructure & reorganization**)
- Technical Support to 15 private & public sector laboratories for international accreditation purposes (**equipment, training & consultancy, worth 5 million Euros**)
- Technical Support to 50 Lebanese enterprises for ISO 9001 & ISO 22000 implementation purposes (**training & consultancy**)
- Support to Ministries in Market Surveillance (**training & consultancy**)
- Support to **COLIBAC** - National Accreditation Council (**regulations drafting & assessors training**)

6

Strengthening Quality Management, Capabilities & Infrastructure in Lebanon




 an EU funded project

QUALEB ACHIEVEMENTS

- **38 ISO certified companies**, 19 according to ISO 22000:2005 – Food Safety Management Systems & 19 according to ISO 9001:2000 – Quality Management System (spread all over Lebanese regions & in various industrial & services sectors, besides public sector entities – QUALEB & LIBNOR)
- **6 Accredited Laboratories** & 2 accreditations in progress (in construction, micro-biology, chemical, mechanical, electrical & food sectors)
- **More than 150 conferences, seminars & training modules on various quality related concepts & practices**, delivered to 2000 public and private sector representatives in all Lebanese regions
- **Continuous collaboration with stakeholders** (ministries, public establishments, chambers of commerce, industrial and trade associations, laboratories, educational institutions, etc...)

7

Strengthening Quality Management, Capabilities & Infrastructure in Lebanon




 an EU funded project

QUALEB PUBLICATIONS

- **12 ABC Guide Issues** published in both Arabic and English on 'Quality', 'Food Safety Management Systems', 'Metrology', 'EU Food Packaging & Labeling', 'EU New & Global Approach', 'Accreditation', 'Standardization', 'Inspection & Certification', 'Conformity Assessment', 'Consumer Protection', 'Lebanese Excellence Award' & **QUALEB Final Report**)
- **12 Quality Info Newsletter Issues:** edited in English & Arabic, printed in 10,000 copies and distributed to more than 9000 addresses, all over Lebanon
- **Library of 400 quality & management related books**

8

Strengthening Quality Management, Capabilities & Infrastructure in Lebanon

QUALEB Current and Future Activities:

- **Inspection and Certification** (Inventory of inspection and certification services, technical assistance to develop organisations, implement standards, train staff and prepare for accreditation)
- **Proficiency testing and inter-laboratory comparisons** (PT & ILC)
- **Lebanese Food Safety Authority** (LFSA establishment and food safety law implementation)
- **Quality related awareness campaign** (Newsletters, series of quality related ABC Guides, seminars, national conferences)
- **National Excellence Award** (further development & implementation of the Lebanese Quality Management Model and the National Excellence Award)
- **Quality infrastructure** (technical assistance and support to QUALEB at MoET, LIBNOR, COLIBAC, national metrology institutes, market surveillance systems, quality management systems)

THANK YOU for YOUR ATTENTION

www.qualeb.org